



Position Title: Quality Assurance Analyst
Reports To: Manager, Quality Assurance
Division: HealthBI
Department: Quality Assurance
Classification: Exempt

Position Summary:

Equality Health is an Arizona-based population healthcare company focused on improving care delivery for underserved populations through culturally-sensitive programs that improve access, quality, and patient trust. Our mission is to ensure diverse populations receive quality healthcare that improves and enriches their lives. We have developed our product portfolio around centralized technology, services and network designs intended to organize a better healthcare delivery system for cultures that have struggled with integrating into the traditional one-size-fits-all U.S. healthcare system.

Our technology division, HealthBI, delivers a navigation platform providing payers and providers a streamlined and centralized answer to operationalize preventative and transitional care – driving dramatic results for value-based performance and clinical outcomes.

The Quality Assurance Analyst is primarily responsible for writing test cases and performing functional testing of web applications and data files. This individual supports the creation of end-to-end test plans; executes the plan and manages all activities in the plan to ensure that QA objectives are met.

Responsibilities:

- Translate business requirements and specifications into test plans and test cases
- Write and execute test cases for web-based applications
- Document test results in test case management software
- Troubleshoot and document bugs and defects using bug tracking systems
- Analyze data and compare with expected or anticipated results
- Work closely with Business Analysts and Software Developers to identify system requirements
- Participate in daily stand-ups and other meetings as necessary
- Report on testing progress and outcomes; provide regular progress, status and performance updates to the Leadership team
- Review technical journals and relevant industry literature to stay current with changes in technology

Required Knowledge, Education & Experience:

- Bachelor's degree in Computer Science or a related field of study; or, an equivalent combination of education and/or experience
- Minimum three (3) years of experience in a directly related software quality assurance position; experience should include responsibility for executing functional tests in web-based applications
- Demonstrated experience with black box and regression testing
- Experience using a bug tracking system to document defects



- Demonstrated knowledge of QA methodologies, tools, and processes
- Excellent written and oral communication skills
- Experience working in a team-oriented, collaborative environment
- Strong attention to detail

Highly Preferred Skills, Abilities & Qualifications:

- Familiarity with Selenium
- Experience analyzing and comparing large data sets
- Able to write clear, concise and comprehensive test plans and test cases
- Experience with automation testing tools and able to write automated testing scripts
- Proactive nature and highly motivated to provide a quality product
- Strong verbal, written and interpersonal communication skills
- Proven ability to effectively manage time and prioritize multiple projects and tasks
- Previous healthcare technology or industry experience